

## Dupre Minerals – Lithium Battery Fire Retardant Bags - Product Warranty

In this product warranty:

- **we, us** or **our** means Dupre Minerals Limited; and
- **you** or **your** means the person originally buying the goods from us.

Consumer Rights laws says goods must be as described, fit for purpose and of satisfactory quality. During the expected lifespan of your product you're entitled to the following:

- Up to 30 days: if your product is faulty, you can get a refund
- Up to six months: if your product can't be repaired or replaced, then you're entitled to a full refund in most cases
- Up to three years: if the goods do not last a reasonable length of time you may be entitled to some money back

You DON'T have a legal right to a refund or replacement just because you change your mind.

In addition to your rights under the Consumer Rights Act 2015, this product warranty gives you specific legal rights. You may also have other rights, which vary depending on the country in which you purchased the product. Please note this warranty does not apply if you purchase the product in the United States of America.

This product warranty can also be found online at [*insert website address*].

We extend this product warranty only to the consumer who originally purchased the product. It does not extend to any subsequent owner or other transferee of the product.

This product warranty starts on the date you purchase the product and lasts for period of ~~3-years~~12 months (**warranty period**). The warranty period is not extended if we repair or replace the product. You must retain your receipt as proof of purchase of the product.

Once the product has come into contact with any type of fire, the product warranty will end. The product is not intended to be used in connection with more than one fire on more than one occasion.

We warrant that during the warranty period, the product will be free from defects in materials and workmanship.

This product warranty does not cover any damage due to: (a) transportation; (b) storage; (c) improper use; (d) failure to follow the product instructions or to perform any preventive maintenance; (e) modifications; (f) unauthorised repair; (g) normal wear and tear; or (h) external causes such as accidents, abuse, or other actions or events beyond our reasonable control.

We do not accept responsibility for loss or damage to property or human life when the product is used and we do not give guarantee, or warranty, or suggest, or imply that the product will contain or be resistant to all fires, regardless of fire type or origin. We only confirm that the product has been third

party performance tested against a set performance criteria relating to Lithium Battery fires. Further information relating to this testing can be found on the website [\[insert website address\]](#).

To the extent not prohibited by law, this product warranty is exclusive and in lieu of all other warranties. Except for the express warranties contained in this product warranty statement and to the extent not prohibited by law, we disclaim all other warranties. To the extent such warranties cannot be disclaimed under the laws of your jurisdiction, we limit the duration of such warranties to the duration of the warranty period.

Our responsibility for defective goods is limited to repair or replacement of the products.

The remedies described above are your sole and exclusive remedies and our entire liability for any breach of this limited warranty or any other warranty which may be applicable under the laws of your jurisdiction. Our liability shall under no circumstances exceed the actual amount paid by you for the defective product, nor shall we under any circumstances be liable for any consequential, incidental, special, or punitive damages or losses, whether direct or indirect. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

All enquiries relating to this warranty or a claim under this warranty should be made to our representative [\[details of us distributor to include name, postal address, telephone number and email address\]](#).